

Term Conditions of Hire

- 1) All equipment hired remains the property of Universal Stars Incorporated Ltd.
- 2) All equipment, once removed from and until returned to Universal Stars Incorporated Ltd.'s premises by the hirer, is the sole responsibility of the hirer, in respect of any damage or loss. All risks insurance must be taken out, by the customer, to cover all hired items.
- 3) In all cases, Universal Stars Incorporated Ltd. have the right to assess costs of any damages or loss to equipment, based on replacing with new items at current prices.

Where custom items, prepared or manufactured by Universal Stars Incorporated Ltd., are hired, Universal Stars Incorporated Ltd. have the right to charge in full, all relevant labour charges, as well as parts, to reconstruct the items concerned.
- 4) All broken bulbs or bulbs removed will incur charges.
- 5) All damage to drapes and starcloths including rips and holes will incur charges.
- 6) A dry cleaning bill will apply to all drapes and starcloths returned wet or damp. Any drapes or starcloths returned in poor condition i.e. stained or badly soiled will be subject to a cleaning charge.
- 7) Cables are always supplied coiled and wrapped using P.V.C. tape. These should also be returned in the same condition; otherwise a recoiling charge will be made.
- 8) Any faulty equipment should be reported immediately, on the same day or the following day. Credit will not be granted at a later date.
- 9) The hirer should be fully aware of any working practices, necessary to use the equipment safely. Universal Stars Incorporated Ltd. cannot be responsible for any loss or damage to property, or injuries to any personnel sustained as a result of use of hired equipment.
- 10) Along with these conditions are a full set of our Service Contract which is available to view from our website: www.universalstars.co.uk